

Water Commission

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TOWN OF NORTH HAMPTON

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December 9, 2013



Mark Naylor
Director, Gas & Water Division
New Hampshire Public Utilities Commission
21 S. Fruit Street, Ste. 10
Concord, NH 03301-2429

Re: DW 13-314 Aquarion WICA

Dear Mark:

On behalf of the Commission, thank you for inviting North Hampton's representatives to the Aquarion WICA technical session. North Hampton will not have representatives in attendance.

The Commission submits the following information.

The Commission and Aquarion had their annual meeting to discuss WICA and other Aquarion/North Hampton related issues on October 28, 2013. Carl McMorin presented to the Commission information related to upcoming WICA Capital Projects, WICA Main Replacements and 2014 Non-WICA Capital projects. He also provided the Commission with an overview of the 2013 operational highlights, through September. After a discussion of many issues of mutual concern, the Commission took the following actions:

The Commission voted to approved the proposed 2014 WICA projects.

The Commission voted to disapprove Aquarion's proposal to put off monthly meeting readings until 2015. It was felt that monthly readings would reduce quarterly billing rate shock arising from heavy usage and undetected leaks. The Commission also felt that the monitoring of usage that accompanies monthly billing would help both the customer and the company more quickly detect leaks.

The Commission asked Aquarion to put a notice in its next bill mailing to alert customers to the insurance program that customers can sign up for that covers pipe replacement on the homeowners property and for which the homeowner is financially responsible for in the event replacement is required.

The Commission voted to support Aquarion's proposal to delay the implementation of the 2013 sur-charge.

While the Commissioners understand that not all of the issues discussed above are WICA related, we want to communicate that the meetings with Aquarion have been productive.

Very truly yours,

Robert J. Landman, Co-Chair
North Hampton Water Commission